

# 2013 annual results



Van Lanschot

11 March 2014

## Executive summary



### Van Lanschot's profile

- Pure-play, independent wealth manager
- Oldest bank in the Netherlands with a history dating back more than 275 years
- Three lines of business – Private Banking, Asset Management and Merchant Banking – combining their strengths to preserve and create wealth for our clients
- Local visibility with 34 offices and client meeting centres in the Netherlands, Belgium and Switzerland

### Financial targets 2017

	<b>Target 2017</b>	<b>2013</b>
• Core Tier I ratio	> 15%	13.1%
• Return on Core Tier I equity	10-12%	2.5%
• Cost-income ratio	60-65%	70.8%

### Key financials

	<b>2013</b>	<b>2012</b>
Core Tier I ratio	13.1%	11.0%
Funding ratio	81.3%	84.4%
Leverage ratio	7.3%	7.0%
Client assets	€ 53.5bn	€ 52.3bn
Net profit / (loss)	€ 33.5m	- € 147.3m

### Basel III

	<b>31-12-2013</b>
• Fully-loaded common equity ratio	10.5%
• LCR	151.3%
• NSFR	102.9%
• Leverage ratio	5.1%

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## **2013 annual results**

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**Execution of strategy on track**

# 2013 annual results

## Highlights



### Profit recovery in 2013

#### Net profit € 33.5 million; proposed dividend of € 0.20 per share

- Underlying net profit € 38.9 million
- Commission income +8%
- Interest income -8%
- Operating expenses -6%
- Loan loss provisioning -10%

### Growth in client assets

#### Client assets increase to € 53.5 billion

- Inflow of discretionary mandates in Private Banking and Asset Management
- Discretionary mandates comprise 40% of Private Banking assets under management
- Outflow of non-discretionary assets related to closure of foreign offices and low-fee custody mandates
- Decline of savings and deposits due to loan repayments, lower deposit rates and a shift to investment products

### Balance sheet strengthened

#### Core Tier I ratio grows to 13.1%

- Leverage ratio under Basel III 5.1%
- Fully-loaded Basel III common equity ratio 10.5%
- Well diversified funding profile: funding ratio 81.3%, supplemented by successful wholesale market transactions

### Execution of strategy on track

#### Long-term financial targets confirmed

- Transformation of Private Banking with the introduction of three service levels
- Successful launch of Evi van Lanschot in the Netherlands and Belgium
- First steps taken to simplify products, processes and organisation
- Corporate Banking business unit formed; RWA reduction and margin improvement in 2013

## 2013 annual results

### Key figures



<i>€ million</i>	<b>2013</b>	<b>2012</b>	<b>Δ</b>
Commission	234.8	216.7	8%
Interest	213.9	233.2	-8%
Other income	81.1	75.4	8%
<b>Income from operating activities</b>	<b>529.8</b>	<b>525.3</b>	<b>1%</b>
Operating expenses	374.9	397.3	-6%
Non-recurring charges	8.0	46.1	-83%
<b>Gross result after non-recurring charges</b>	<b>146.9</b>	<b>81.9</b>	<b>79%</b>
Addition to loan loss provision	103.7	115.2	-10%
Other impairments	2.4	120.2	-98%
<b>Operating profit before tax</b>	<b>40.8</b>	<b>-153.5</b>	
Operating profit before tax of non-strategic investments	-3.4	-11.9	-71%
Income tax	3.9	-18.1	
<b>Net profit</b>	<b>33.5</b>	<b>-147.3</b>	
<b>Underlying net profit excluding non-recurring charges</b>	<b>38.9</b>	<b>11.1</b>	
Cost-income ratio (%)	70.8	75.6	

## Profit recovery in 2013

Thanks to higher income, lower costs and lower loan losses

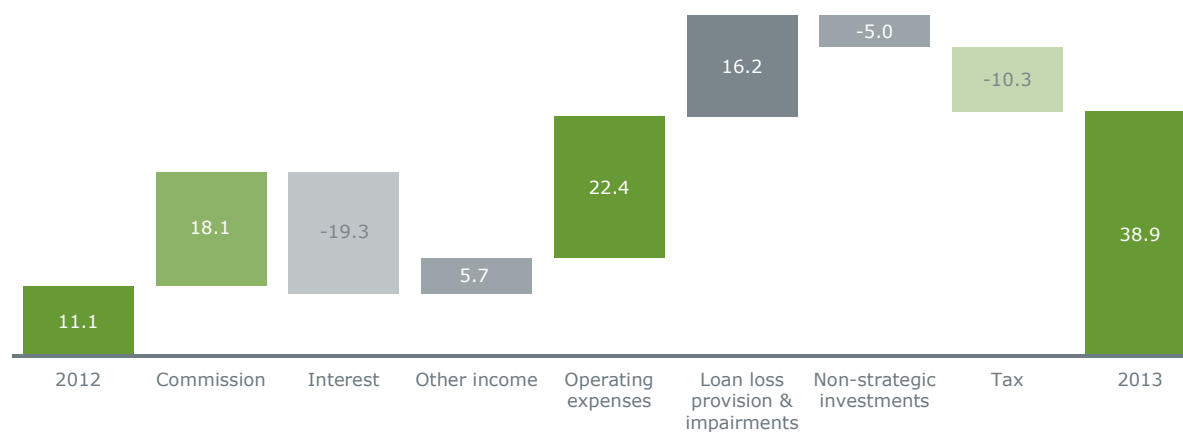


**2013 net profit € 33.5 million**

**Underlying net profit  
€ 38.9 million**

- Increase in commission income in line with wealth management strategy
- Pressure on interest income due to reduction of the loan book, partly compensated by repricing
- Efficiency measures lead to lower operating expenses
- Lower addition to loan loss provision despite difficult economic conditions

### Key drivers of profit in 2013 (€ million)



## Strong growth in commission income

Driven by shift to discretionary mandates and inflow of institutional mandates

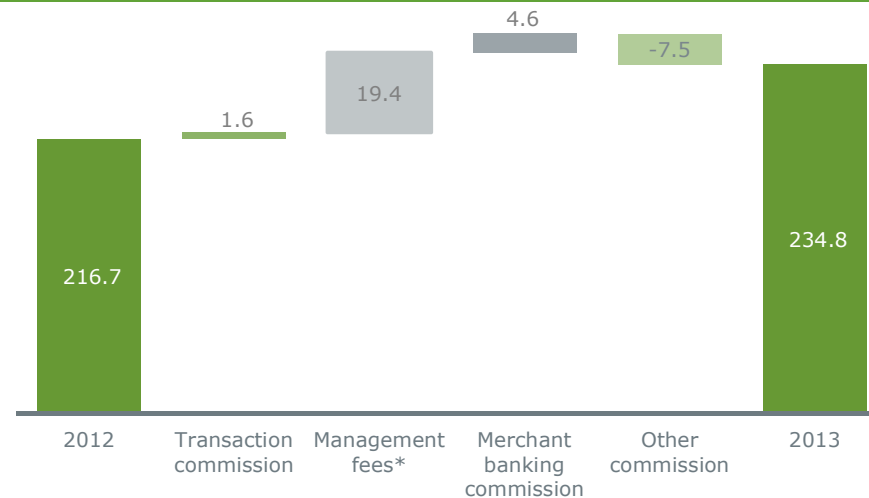


### Commission income up 8% to € 234.8 million

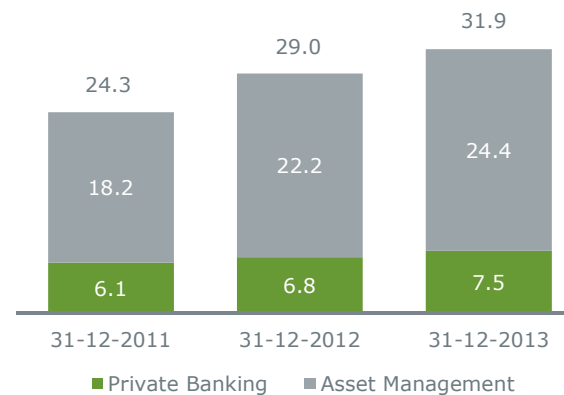
- Securities commission (transaction commission + management fees) up 13%, reflecting increased investment appetite and higher assets under management
- Increase in management fees in line with growth in assets under discretionary management
- Kempen successful in attracting new institutional mandates
- Recurring income in the form of management fees now 78% of total securities commission (2012: 75%)
- Merchant banking – Corporate Finance commission increased to € 23.5 million, partly due to increased activity in capital market transactions

\* Management fees include performance fees, portfolio commission and custody fees

### Commission income (€ million)



### Assets under discretionary management 2011 – 2013 (€ billion)



# Interest margin remained under pressure in 2013

Impacted by low interest rate environment



**Interest income down 8% at € 213.9 million**

**Interest margin 1.20% (2012: 1.28%)**

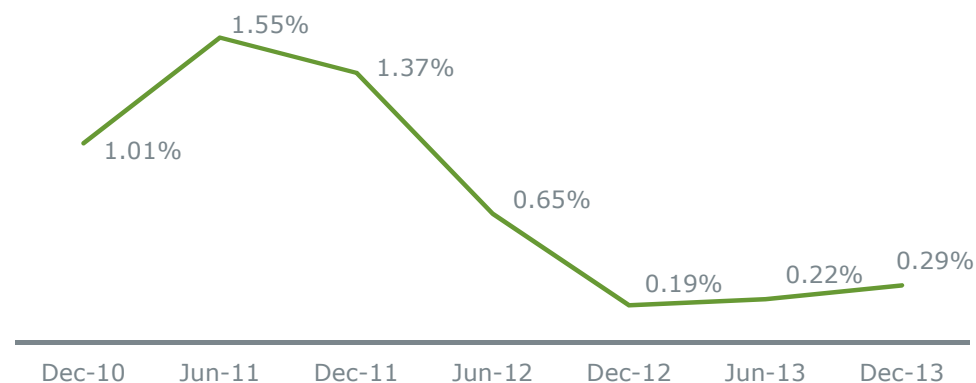
**Main drivers of interest:**

- Low interest rate environment impacting variable rate loans
- Repricing of the loan portfolio
- Lower level of long-term deposits in combination with lower deposit rates
- Focus on reducing the loan book
- Funding diversification by issuing wholesale market term funding

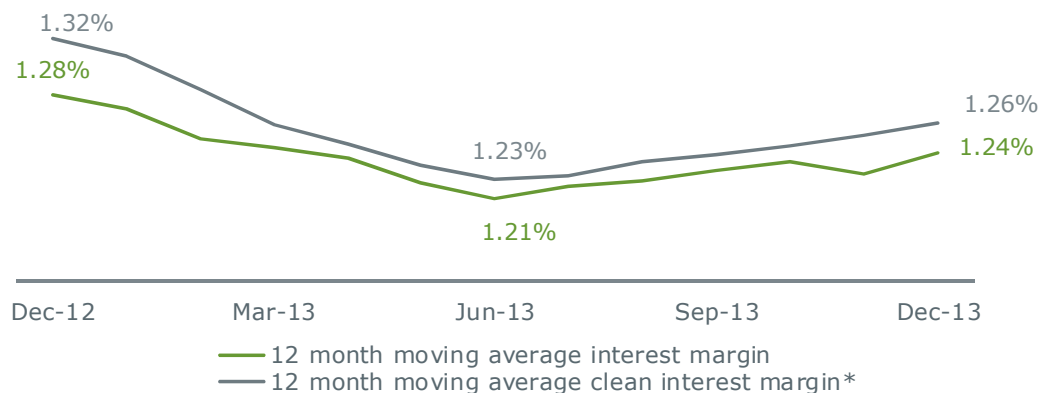
**The interest margin based on the 12-month moving average is 1.24% (2012: 1.28%)**

\* Clean interest margin = interest margin adjusted for initial loan commission, penalty interest, etc.

## 3-month Euribor



## Interest margin: 12-month moving average





# Operating expenses decreased further

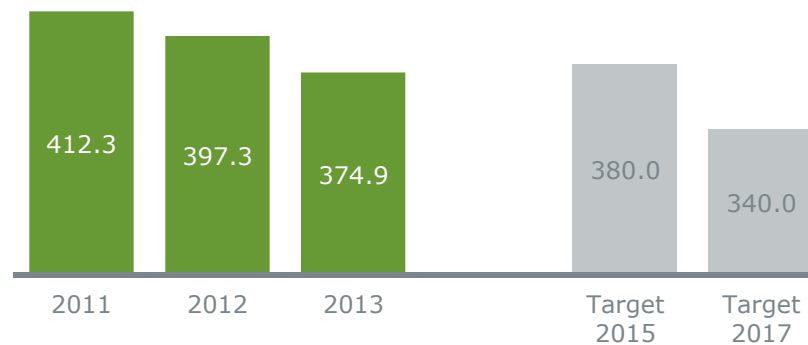
## Efficiency measures lead to additional FTE reduction



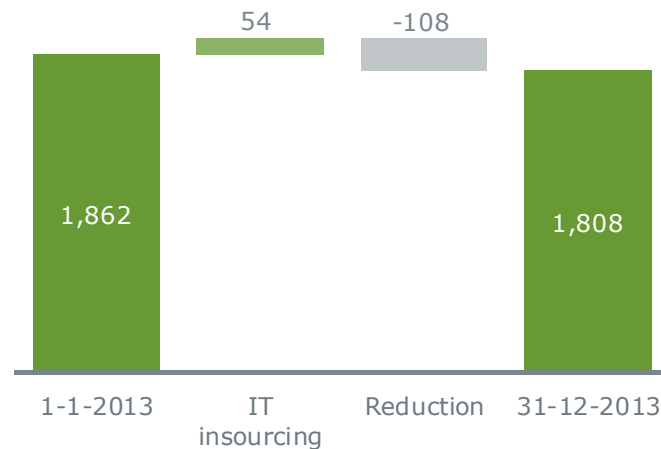
### Operating expenses down 6% to € 374.9 million

- Initial target for costs base in 2015 of € 380 million already achieved
- Further FTE reduction in line with strategic plans
- IT investments and efficiency measures in mid and backoffice have enabled simplification of products and processes
- Shift from other administrative expenses to staff costs as a result of insourcing of IT activities
- Depreciation expenses decreased following impairment of intangibles in 2012

### Operating expenses 2011 - 2013 (€ million)



### FTE development in 2013



## Growth in client assets

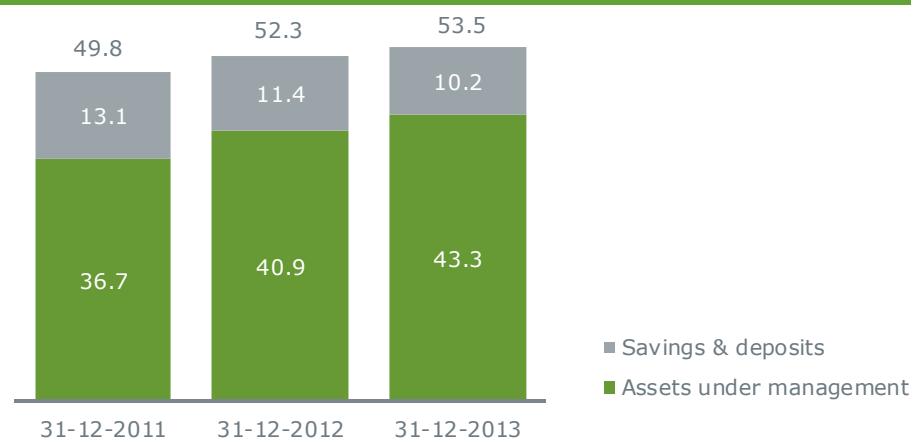
Inflow of asset under management and strong market performance



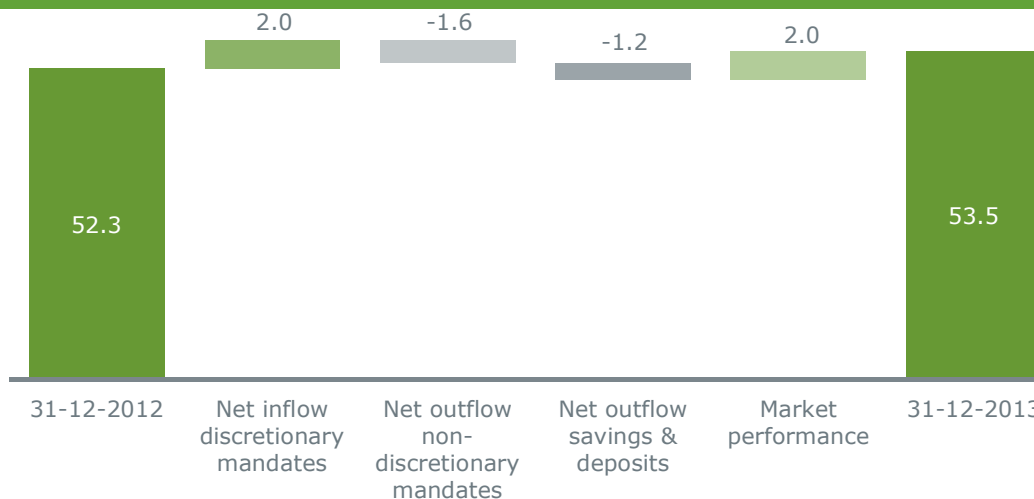
### Client assets grow 2% to € 53.5 billion

- Assets under management up 6% to € 43.3 billion
- Outflow of non-discretionary mandates offset by inflow of private and institutional discretionary mandates and strong market performance
- Outflow of non-discretionary assets under management relates partly to low-fee custody mandates and closure of foreign offices
- Share of discretionary mandates in total Private Banking assets under management increased to 40% (2012: 36%)
- Outflow of savings and deposits mainly in the first half year partly due to maturity of premium deposit account

### Client assets 2011 – 2013 (€ billion)



### Growth in client assets in 2013 (€ billion)



# Loan book

Diversified portfolio of loans in the Netherlands and Belgium



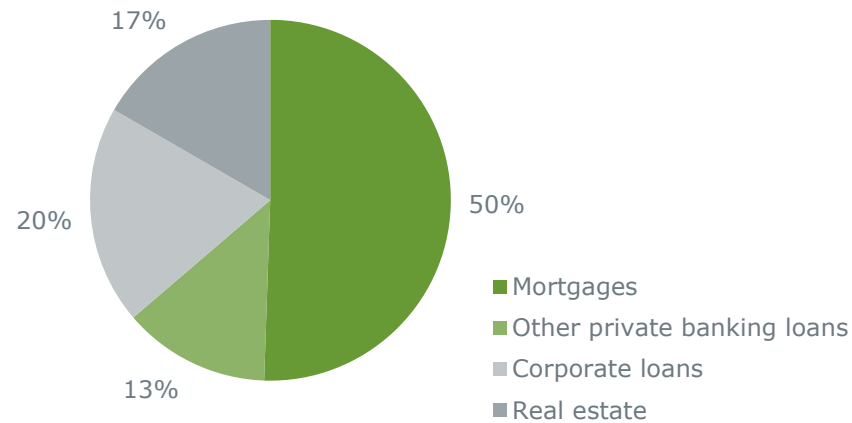
### Total loan book € 12.5 billion

- 50% of the loan book is made up of mortgages to wealthy individuals
- Other private banking loans include loans to healthcare professionals, business professionals & executives, security-backed loans and foreign mortgages
- Real estate and corporate loans with no link to private banking have been transferred to the Corporate Banking business unit to be actively reduced in the coming years

### Predominantly domestic lending

- 95% of loans granted in the Netherlands
- 2% in Belgium

### Loan book at 31-12-2013



## Deleveraging continues

Steady reduction in loan book in line with strategy



### 7% reduction in loan book in 2013

Since 2009, the loan book has shrunk by 26%

#### Mortgages

- Accelerated repayment of mortgages continues and new business remains limited
- Mortgage book down by 7% in 2013

#### Real estate

- Focus by specialist CRE team leads to reduction in real estate loans of 11%

#### Corporate loans

- Corporate loans down 9% in line with focus on wealth management

<i>€ million</i>	<b>31-12-2013</b>	<b>31-12-2012</b>	<b>Δ</b>
Mortgages	6,483	6,945	-7%
Other private banking loans	1,690	1,673	1%
Corporate loans	2,516	2,755	-9%
Real estate	2,135	2,401	-11%
Impairments	-333	-310	7%
<b>Total</b>	<b>12,491</b>	<b>13,464</b>	<b>-7%</b>

# Loan impairment charges

Total additions to loan loss provisions trending down



## Addition to loan loss provisions down 10% on 2012

### Mortgages

- Loan losses on mortgage book traditionally very low: addition to loan loss provisions in 2013 only 16% of total, while the mortgage book represents 50% of the total loan book
- NPLs remain low at 1.7%

### Real estate

- Addition to loan loss provisions 25% lower than in 2012
- NPLs steady at 10.1%

### Corporate loans

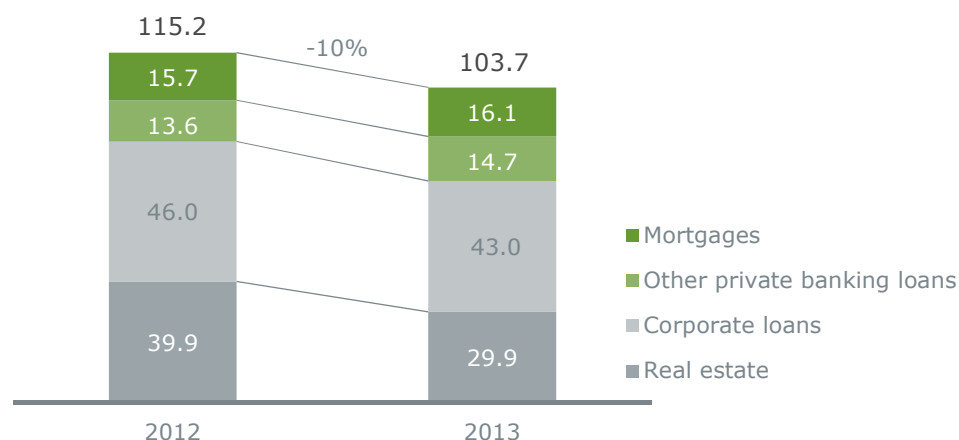
- Despite difficult economic conditions in the Netherlands, NPLs only slightly up at 5.6%

### Other private banking loans

- NPLs influenced by a few larger items

**High coverage ratios reflect Van Lanschot's prudent provisioning policy**

## Addition to loan loss provisions in 2013 by type of loan (€ million)



€ million	Impaired loans	Provision	NPL	Coverage ratio
Mortgages	107	66	1.7%	62%
Other private banking loans	135	64	8.0%	47%
Corporate loans	142	99	5.6%	70%
Real estate	216	94	10.1%	44%
IBNR		10		
<b>Total</b>	<b>600</b>	<b>333</b>	<b>4.8%</b>	<b>56%</b>

# Asset Quality Review on CRE and SME loan book

Review confirms comfortable capital buffers attributable to the corporate bank



## SCOPE

- In consultation with DNB and with the assistance of KPMG and CBRE, an analysis of the SME and CRE loan books was performed under a base case and stress scenario
- The scope of the loan book review and stress test covered € 2.9 billion of SME loans and € 2.2 billion of CRE loans as at mid 2013
- The analysis comprised:
  - A review of the risk profile of the portfolios including an independent analysis of underlying collateral by CBRE
  - An assessment of the expected losses for both performing and non-performing loan books
  - Capital projections in the coming 5 years, taking account of expected loss on performing loan books, provisioning on non-performing loan books and portfolio income

## FINDINGS

- "When compared to what CBRE considers to be a regular Dutch property lender portfolio, VLB's collateral compares **favourably** due to a lower representation in offices, relatively more residential property and smaller higher quality (and thus more liquid) properties." (CBRE)

## CONCLUSIONS

- The analysis confirmed that there was **no need to increase** the level of provisions on the loan books reviewed
- The independent comprehensive analysis confirms that projected capital attributable to this part of the loan book in the coming 5 years will be **well above** required capital in both macroeconomic scenarios

# Robust balance sheet

## Strong capital and funding position



### Significant capital buffer

- Total equity of € 1.34 billion, of which € 1.29 billion in share capital and reserves
- Core Tier I ratio 13.1%
- Leverage ratio\* 7.3%

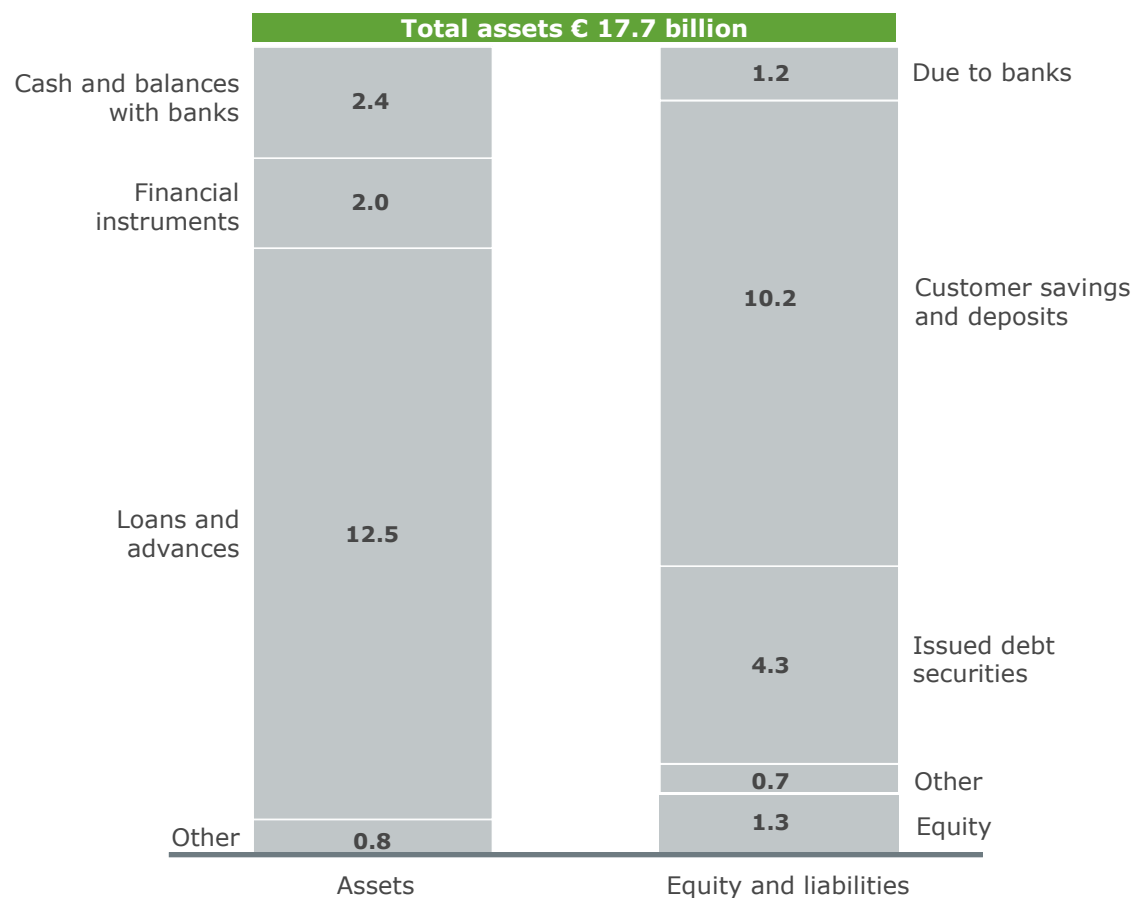
### The balance sheet is for our clients

- Loan book comprises 71% of the balance sheet

### Solid funding position

- Funding profile further diversified – in terms of instrument, source and maturity – with various successful wholesale funding transactions in 2013
- Loan-to-deposit ratio 122.9% (funding ratio 81.3%)

\* Leverage ratio = equity attributable to shareholders / total assets



# Balance sheet strengthened; RWA reduction continued

New Basel III requirements already met



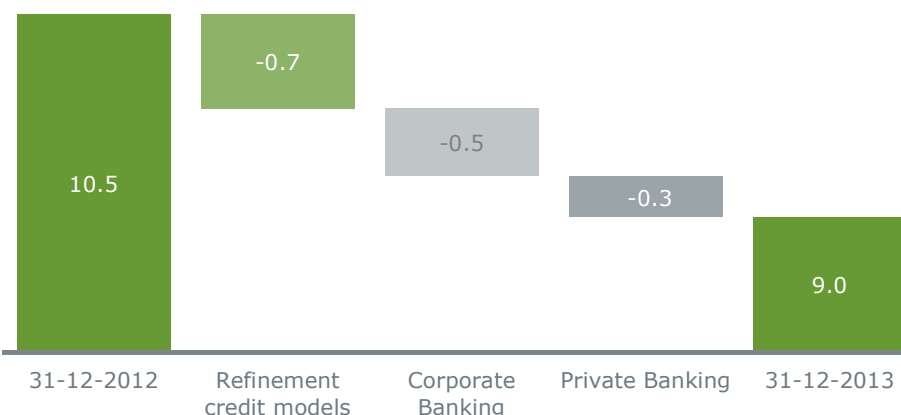
## Risk-weighted assets

- Corporate Banking run-off successfully started; corporate loan book reduced by € 0.5 billion in 2013
- Total RWA at year-end 2013 € 9.0 billion (-15%)

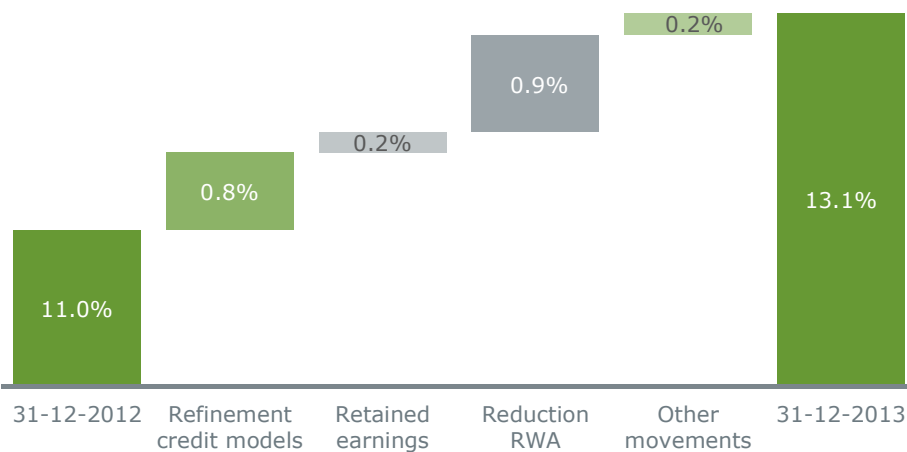
## Van Lanschot already meets the new Basel III capital and liquidity requirements

- Fully loaded common equity ratio 10.5%
- Common equity ratio at 1 January 2014 under Basel III phase-in rules 12.6%
- LCR 151.3%
- NSFR 102.9%
- Leverage ratio 5.1%

### Risk-weighted assets in 2013 (€ billion)



### Development of Core Tier I ratio in 2013





## **2013 annual results**

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**Execution of strategy on track**

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# Strategic priorities

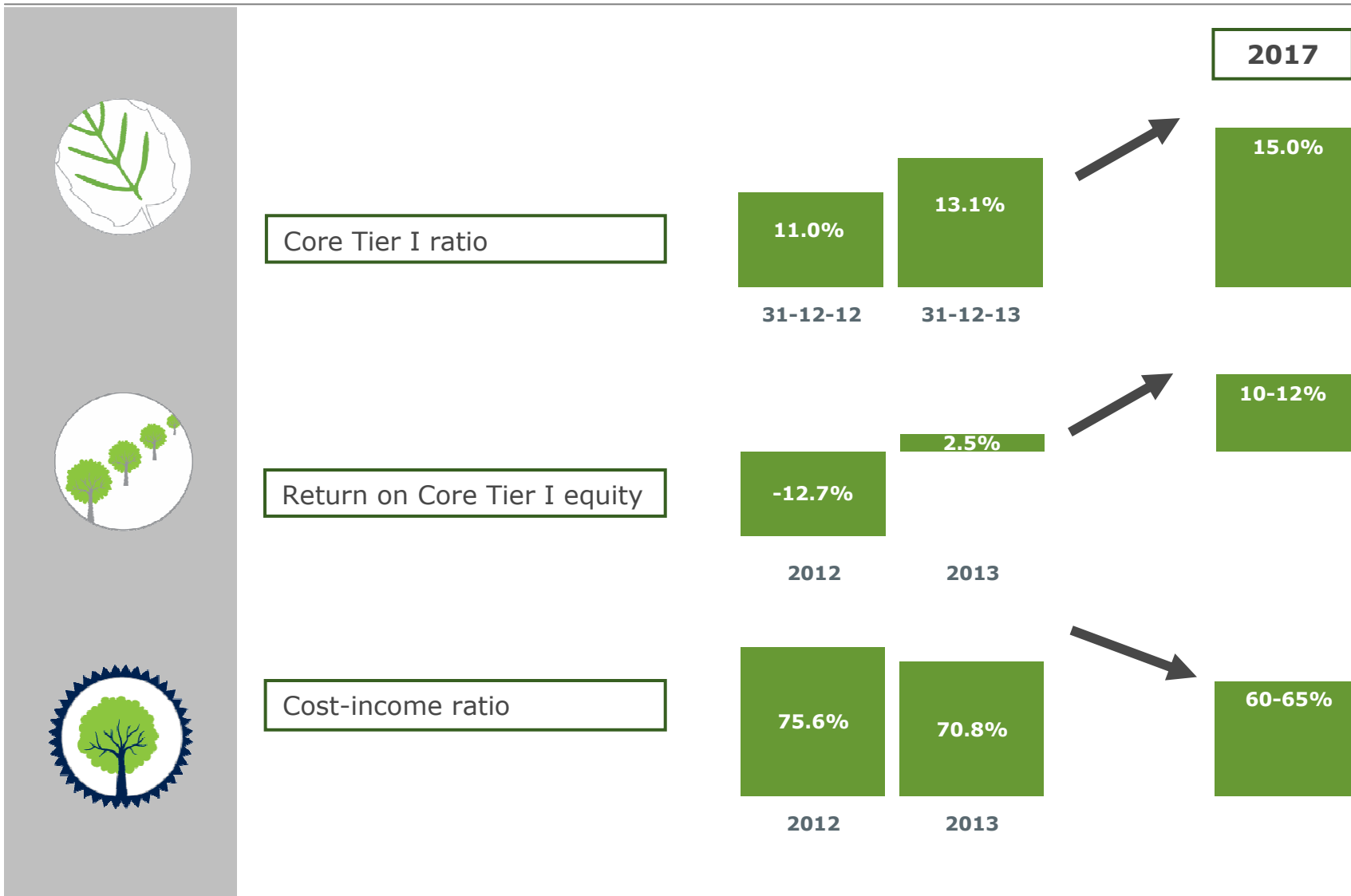
## Results in 2013 and priorities for 2014



	Results in 2013	Priorities for 2014
<b>Private Banking turnaround</b>	<ul style="list-style-type: none"> <li>▪ Personal Banking proposition formed</li> <li>▪ Evi successfully launched in the Netherlands and Belgium</li> <li>▪ Centralisation of investment advice, and private banking mid and back offices</li> </ul>	<ul style="list-style-type: none"> <li>▪ Marketing campaigns for specialist service concepts</li> <li>▪ Launch of Evi asset management and investment advice modules in Belgium</li> </ul>
<b>Corporate Banking portfolio run-off</b>	<ul style="list-style-type: none"> <li>▪ Central team of specialists established</li> <li>▪ Product range simplified</li> <li>▪ € 0.5 billion RWA reduction</li> <li>▪ Interest margin improved</li> </ul>	<ul style="list-style-type: none"> <li>▪ Continued run-off of real estate and corporate lending</li> </ul>
<b>Asset Management growth</b>	<ul style="list-style-type: none"> <li>▪ New mandates attracted</li> <li>▪ Growth in assets under management and fee income</li> </ul>	<ul style="list-style-type: none"> <li>▪ Growth in assets under management by attracting new mandates</li> </ul>
<b>Merchant Banking focus continued</b>	<ul style="list-style-type: none"> <li>▪ Excellent performance in all niches</li> <li>▪ New hires in key focus areas</li> </ul>	<ul style="list-style-type: none"> <li>▪ Further expansion of international positions in selected niches</li> </ul>
<b>IT / Operations transformation</b>	<ul style="list-style-type: none"> <li>▪ Migration to new securities platform completed</li> <li>▪ Start made to rationalise mortgage and savings products</li> <li>▪ Data centres upgraded</li> </ul>	<ul style="list-style-type: none"> <li>▪ Migration of savings products to new platform</li> <li>▪ Launch of single savings and deposit account</li> <li>▪ Implementation of new CRM system</li> </ul>
<b>Streamlining organisation</b>	<ul style="list-style-type: none"> <li>▪ FTE reduction realised in front office, back office and support functions</li> </ul>	<ul style="list-style-type: none"> <li>▪ Implementation of additional efficiency measures</li> <li>▪ Further FTE reduction</li> </ul>

# Van Lanschot's financial targets for 2017

Geared to an asset-light balance sheet and strong capital base





Van Lanschot

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# Disclaimer



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## Forward-looking statements

This presentation contains forward-looking statements concerning future events. Those forward-looking statements are based on the current information and assumptions of the Van Lanschot management concerning known and unknown risks and uncertainties.

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