# Strategic review 2013-2017





14 May 2013

#### **Executive summary**



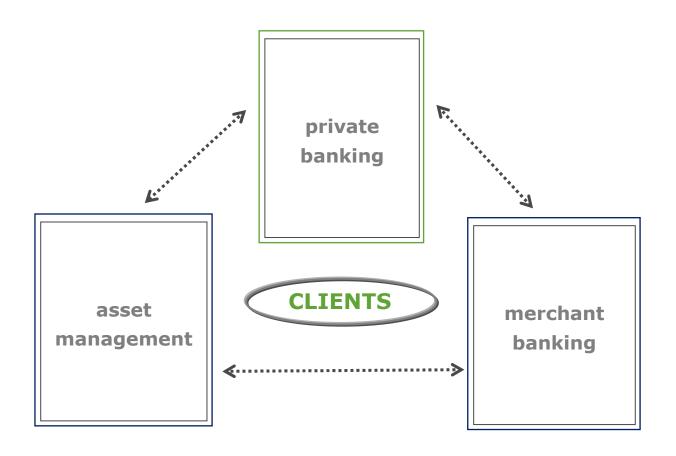


- We choose to be a pure-play, independent wealth manager
- Our objective is to preserve and create wealth for clients
- We strongly believe that wealth management offers attractive growth opportunities and that we have inherent and distinctive strengths
- Our strategy is to:
  - Focus on private banking in combination with asset management and merchant banking, and actively reduce activities not linked to private banking
  - Simplify our product offering, client service model and IT/operations
  - Grow through a revised offering to clients in private banking, and continuing the success of asset management and merchant banking
- Our business model will allow us to have an asset-light balance sheet and strong capital base

### We work together to preserve and create wealth for clients







### We have made the choice for wealth management because ...





### ... of our inherent and distinctive strengths

We can build on our inherent strengths in private banking, asset management and merchant banking, and work together for the benefit of new and existing clients



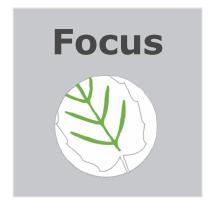
### ... it offers attractive growth opportunities

There is room for a highquality, high-service, independent wealth manager and it is an attractive business model

#### Our strategy is to focus, simplify and grow







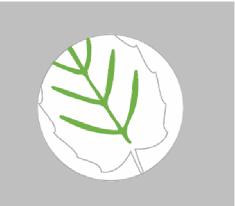




### Our strategy is to focus – Focus means making choices





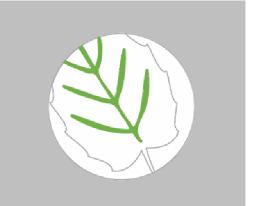


- Reinforced private banking offering with specific service concepts ...
  - personal banking
  - private banking
  - private office
- ... and specialist services for
  - entrepreneurs
  - healthcare professionals
  - business professionals & executives
  - foundations & associations
- Continued focus on asset management and merchant banking
- Active reduction of activities without a clear link to private banking

### Focus means making choices - lending only to private banking clients







- Active reduction of corporate loans not related to private banking
- Managed in a separate business unit by dedicated management
- Target 50% reduction of € 4.4 billion in risk-weighted assets in the coming 5 years
- Reallocation of capital to areas of higher profitability

# Our strategy is to simplify – Simplify means increasing our effectiveness and efficiency







- Transparent and simplified product and service offering
- Efficient organisation, with centralised teams for private banking mid-office and investment expertise
- Lean IT and streamlined back office
- Significant reduction of cost base from
   € 409 million in 2012 to around € 340 million in
   2017

## Our strategy is to grow – We envisage growth in all our core activities







#### **Private banking**

- Growing assets managed for our clients
- More focused service concepts
- More tailored product offering
- Maintaining client proximity

#### **Asset management**

- Leveraging strong long-term track record in niche products and integrated solutions
- Expanding client base geographically

#### **Merchant banking**

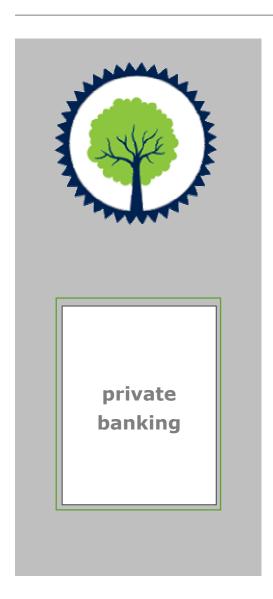
- Selective broadening of product offering
- Extending geographic footprint throughout Europe within selected niches

To facilitate growth in these key areas, we will create **70 new job positions** in the next two years

#### Growth in private banking means ...







- New service offering personal banking:
  - an inclusive offering for all clients seeking advice on wealth preservation and creation
  - welcoming wealth management starters
- State-of-the art online solutions for wealth management, investment advice and savings, supported by personal advice and service from bankers
- Specialist expertise and advice for more complex wealth requirements in private banking and private office, benefiting from capabilities in asset management and merchant banking
- Local visibility with 34 offices and client meeting centres in the Netherlands, Belgium and Switzerland

### **Growth in private banking means a choice of service levels for clients**





Personal banking	Private banking	Private office
		<ul> <li>Private equity, SRI</li> <li>Tailored discretionary and fiduciary management</li> <li>Family office offering</li> </ul>
<ul><li>Mortgages</li><li>Insurance</li></ul>	<ul> <li>Structuring</li> <li>Investment advice</li> <li>Mortgages and loans</li> <li>Pension advice</li> <li>Insurance</li> </ul>	<ul> <li>International structuring</li> <li>Investment advice</li> <li>Mortgages and loans</li> <li>Pension advice</li> <li>Insurance</li> </ul>
■ Financial planning	<ul><li>Discretionary management</li><li>Financial planning</li><li>Estate planning</li></ul>	<ul><li>Discretionary management</li><li>Financial planning</li><li>Estate planning</li></ul>
<ul><li>Online banking, savings and investing</li></ul>	<ul><li>Online banking, savings and investing</li></ul>	<ul><li>Online banking, savings and investing</li></ul>

#### **Growth in asset management means ...**





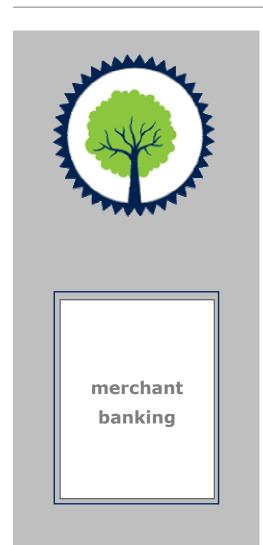


- Building on the current excellent track record in its selected investment strategies and integrated solutions for institutional investors through:
  - Expanding in a select number of European countries with its investment strategies
  - Increasing penetration in the Dutch institutional market with its integrated solutions
  - Leveraging on investment growth within private banking

#### Growth in merchant banking means ...







- Building on the leading positions in corporate finance and brokerage in the Benelux
- Expanding its strong European positions in the selected niches listed real estate, life sciences and cleantech through a vertically integrated approach
- Selective broadening of the product and service offering
- Leveraging on Van Lanschot's broad network of entrepreneurs

### Key priorities for next two years to deliver short-term results





#### 2013

Introduction of new online proposition

Launch of personal banking marketing campaign

Creation of corporate banking business unit

Rationalisation of product offering

Completion of majority of job reductions in current programme

#### 2014

Migration of major part of product administration to target IT platform

Transformation of a number of branches to new Client Meeting Centres

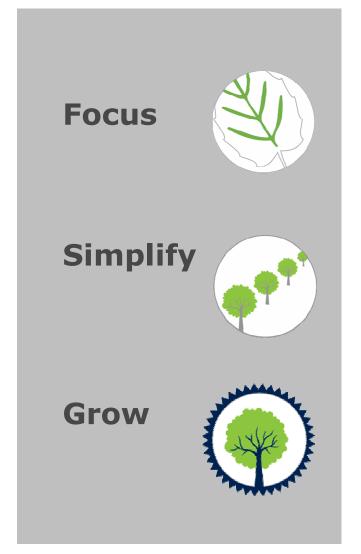
Reduction of additional 250 job positions complete

Relocation of selected departments to Amsterdam; head office remains in 's-Hertogenbosch

### A wealth manager with an asset-light balance sheet and strong capital base







#### Targets 2017

- Core Tier I ratio > 15%
- Return on Core Tier I equity of 10-12%
- Cost-income ratio of 60-65%

#### **Disclaimer**





#### **Forward looking statements**

This presentation contains forward looking statements concerning future events. Those forward-looking statements are based on the current information and assumptions of the Van Lanschot management concerning known and unknown risks and uncertainties.

Forward-looking statements do not relate to definite facts and are subject to risks and uncertainty. The actual results may differ considerably as a result of risks and uncertainties relating to Van Lanschot's expectations regarding such matters as the assessment of market risk and revenue growth or, more generally, the economic climate and changes in the law and taxation.

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